

# CONNECT TO CLARK UNIVERSITY NETWORK

## GADGETS

Clark's Gadget network is used to connect 'other' devices that can't use a browser to register with our network. This includes some of the following devices:

- Gaming systems - Xbox, Playstation, Switch, etc.
- Smart hubs - Amazon Dot; Echo; Show, Apple Homepod, Google Home, etc.
- Smart accessories - Wyze, Wemo, Hue, etc.
- TV streaming devices - Apple TV, Chromecast, Firestick, etc.

These instructions should not be used for other devices such as desktops, laptops, phones or tablets.

**Should you need help or more information contact the Help Desk via email at [helpdesk@clarku.edu](mailto:helpdesk@clarku.edu) or call 508-793-7745.**

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## LOCATE YOUR MAC ADDRESS

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THIS STEP CAN BE COMPLETED BEFORE, OR WHEN YOU ARRIVE ON CAMPUS

Prior to registering your devices, you will need to locate the MAC address. These are often printed on the device themselves, or on the packaging.

A MAC address has the form of a 12 digit number, in pairs - and often separated by dashes or colons (for example - 2E:CC:88:41:A1:B6).

Some devices will also include a similar Bluetooth code. That is not the correct code to use for registering your device.

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## REGISTER YOUR DEVICE

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THIS STEP SHOULD BE COMPLETED WHEN YOU ARRIVE ON CAMPUS

1. Navigate to our [registration page \(https://cppm.clarku.edu/guest\)](https://cppm.clarku.edu/guest)
  - a. Here you will see all your registered devices (including non-gadgets)
2. Click the Create button
3. Fill in the required information
  - a. Ensure that you include a descriptive Device name
4. Click Create
5. You will be presented with an 8-letter network password, and confirmation of the details that you added.
  - a. It is important that you save, and record this network password somewhere securely. You will not be able to access it from this site at a later date.
  - b. This password is different from your personal password to access your gadget, and will only be used to connect to the network.



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## COMPLETE SETUP

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THIS STEP SHOULD BE COMPLETED WHEN YOU ARRIVE ON CAMPUS

Every gadget device is different, and you will need to consult the device's documentation for information on how to enter the network password and complete the connection.

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## I LOST MY GADGET'S NETWORK PASSWORD

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Follow these instructions if you forgot, lost or misplaced your Gadget's network password.

1. Navigate to our [registration page \(https://cppm.clarku.edu/guest\)](https://cppm.clarku.edu/guest)
  - a. Here you will see all your registered devices (including non-gadgets)
2. Click on the correct Gadget on the list of registered devices
3. Click Edit
4. Choose the option to Generate a new device password
5. Click Update device
6. You will be presented with a new 8-letter network password.
  - a. It is important that you save, and record this network password somewhere securely. You will not be able to access it from this site at a later date.
  - b. This password is different from your personal password to access your gadget, and will only be used to connect to the network.
7. You will need to follow your device's documentation to change the network password.